



CPhA – COVID 19 OMNI

APRIL 2020

RESULTS OF 1,996 CANADIANS

ABACUS DATA

METHODOLOGY

The survey's results are comprised of 1,996 Canadian residents from April 2 to 6, 2020. A random sample of panelists were invited to complete the survey from a set of partner panels based on the Lucid exchange platform. These partners are typically double opt-in survey panels, blended to manage out potential skews in the data from a single source.

The margin of error for a comparable probability-based random sample of the same size is +/- 2.17%, 19 times out of 20.

The data were weighted according to census data to ensure that the sample matched Canada's population according to age, gender, educational attainment, and region. Totals may not add up to 100 due to rounding.

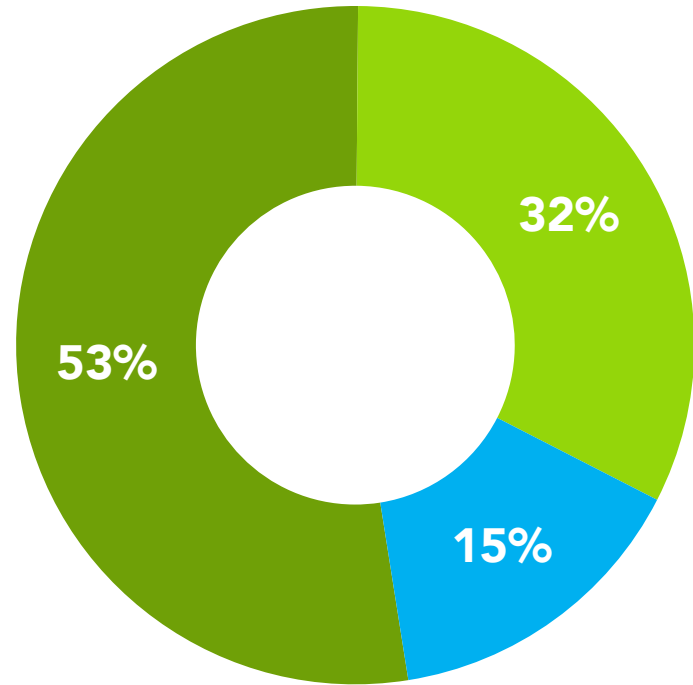
KEY FINDINGS

- 1. Canadians see pharmacists as playing an essential role in the COVID-19 crisis, and as such 9 in 10 Canadians believe pharmacists should be designated essential healthcare workers.**
- 2. Just under half of Canadians are either concerned or very concerned about the availability of medications and medical supplies as a result of COVID. A majority believe it's a good idea for pharmacists to temporarily limit the amount of medicines to a 30-day supply.**
- 3. Most Canadians think pharmacists should be provided with personal protective equipment and COVID-19 testing by government. Half support government provided childcare as well (more are unsure than opposed).**
- 4. Canadians agree that if pharmacists had to work without personal protective equipment, this would likely result in:**
 - A. Fewer pharmacists available to serve public**
 - B. Closure of pharmacies**
 - C. Pharmacists spreading COVID-19**

KEY FINDINGS

- 5. Virtually all Canadians support expanding pharmacists' duties to do more to help alleviate the burden of other healthcare professionals.**
- 6. Half of Canadians have visited a pharmacy to speak with a pharmacist at least once since the beginning of March.**
- 7. Most Canadians agree that pharmacists have stepped up to help during this crisis, will play a crucial role in tackling COVID-19, and that they currently operate at the frontline of responding to the COVID-19 crisis.**

PHARMACISTS' ROLE IN HELPING DURING COVID-19



85% OF CANADIANS BELIEVE THAT PHARMACISTS PLAY *AT LEAST AN* IMPORTANT ROLE IN HELPING PEOPLE RESPOND TO THE PANDEMIC

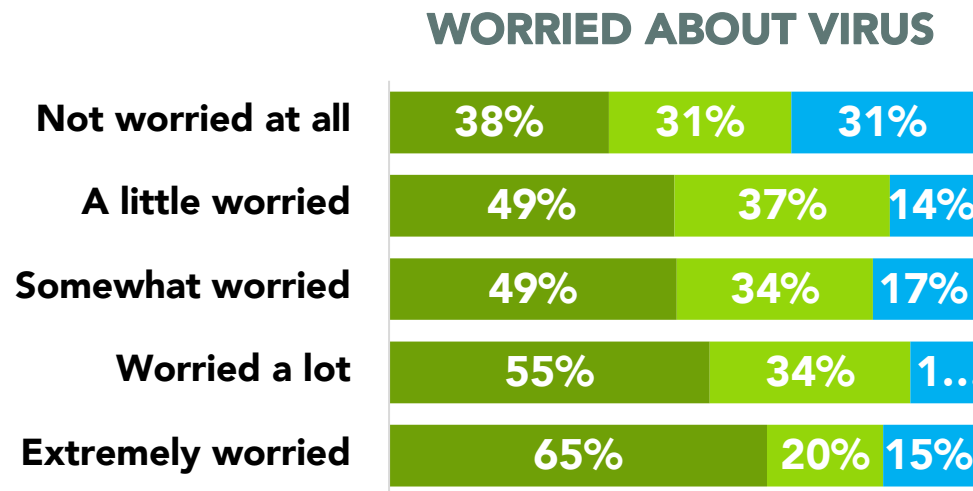
■ **Essential**

■ **Important**

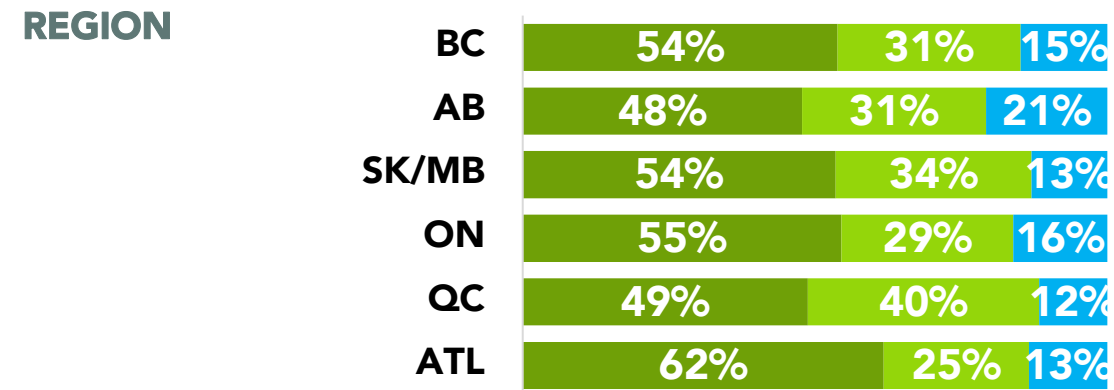
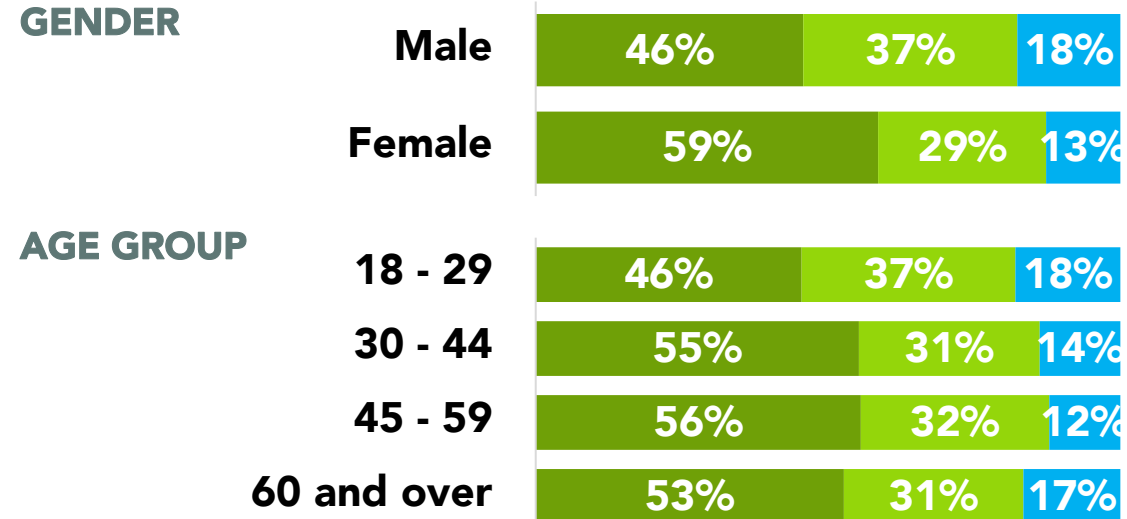
■ **Supporting**

In light of the current COVID-19 crisis, what role do you believe that pharmacists are playing in helping people respond to the pandemic?

PHARMACISTS' ROLE IN HELPING DURING COVID-19



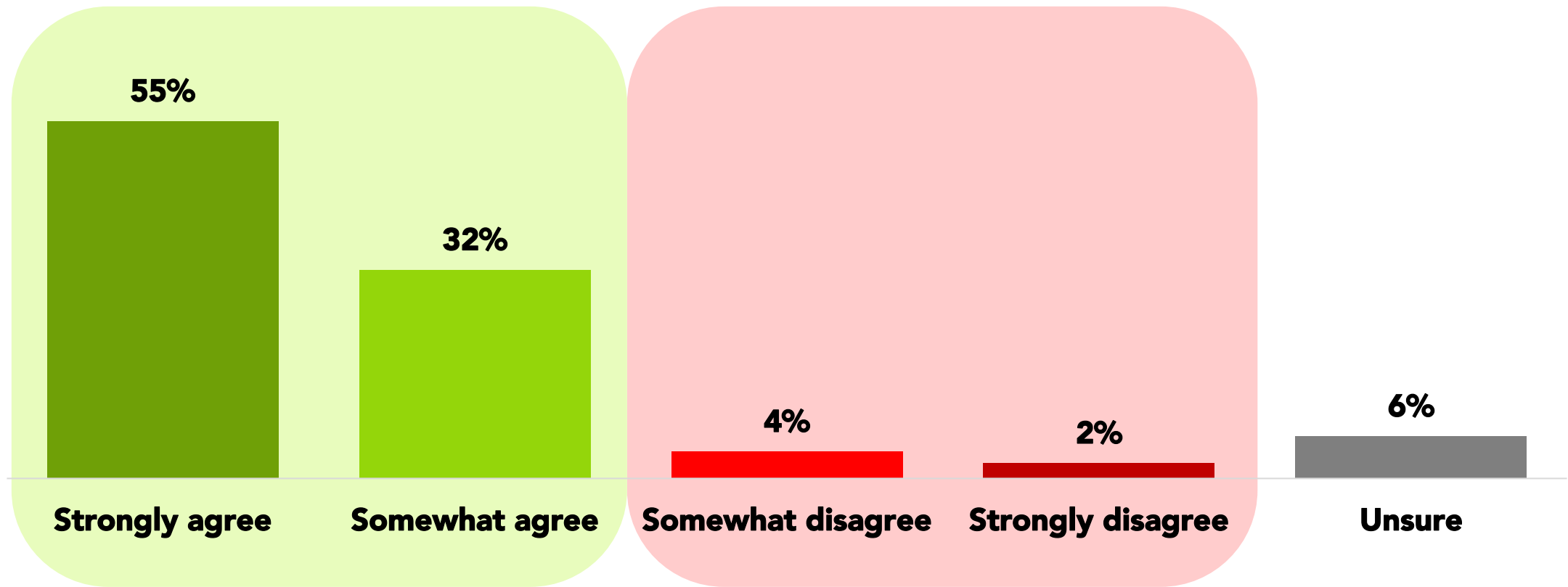
■ Essential
 ■ Important
 ■ Supporting



In light of the current COVID-19 crisis, what role do you believe that pharmacists are playing in helping people respond to the pandemic?

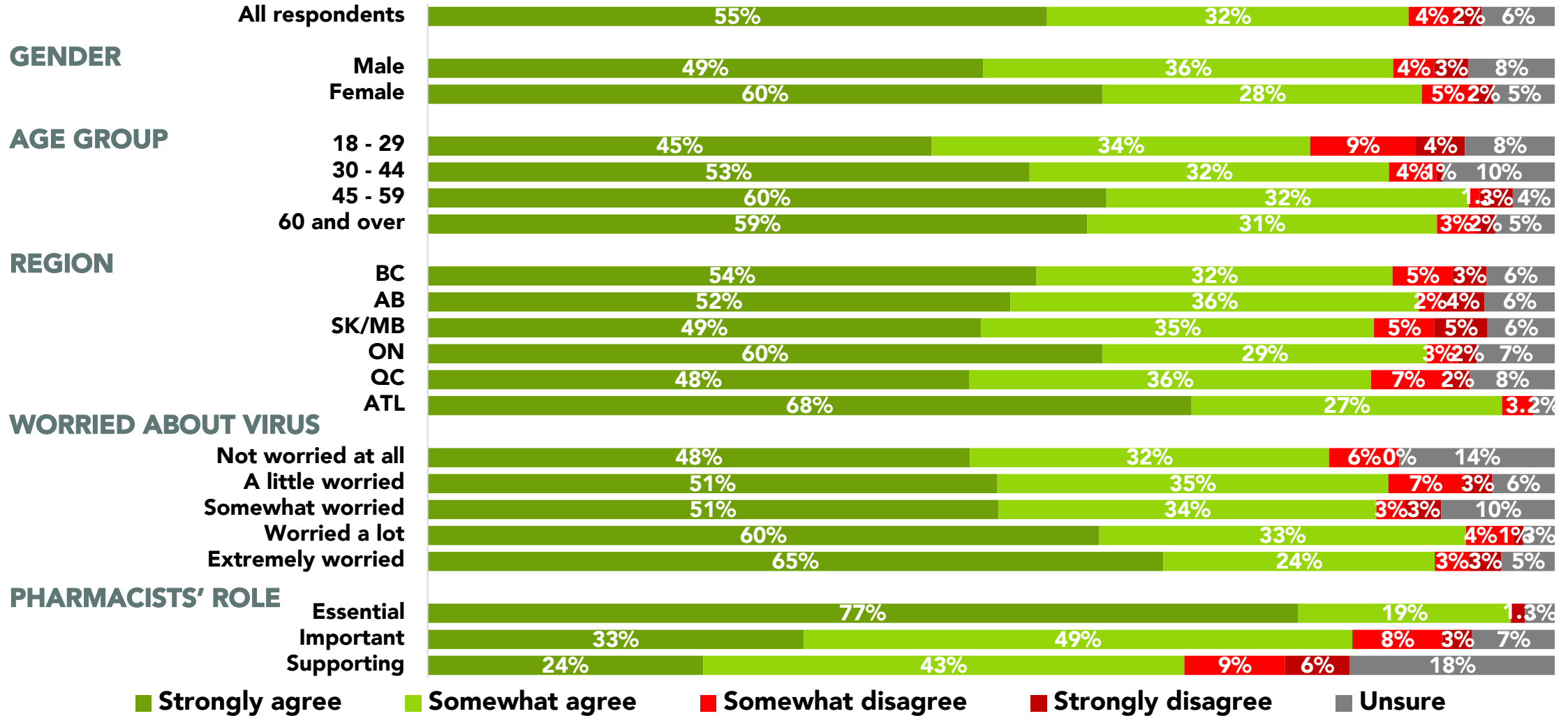
PHARMACISTS AS ESSENTIAL HEALTHCARE WORKERS

87% AGREE THAT PHARMACISTS *SHOULD BE* DESIGNATED AS ESSENTIAL HEALTHCARE WORKERS



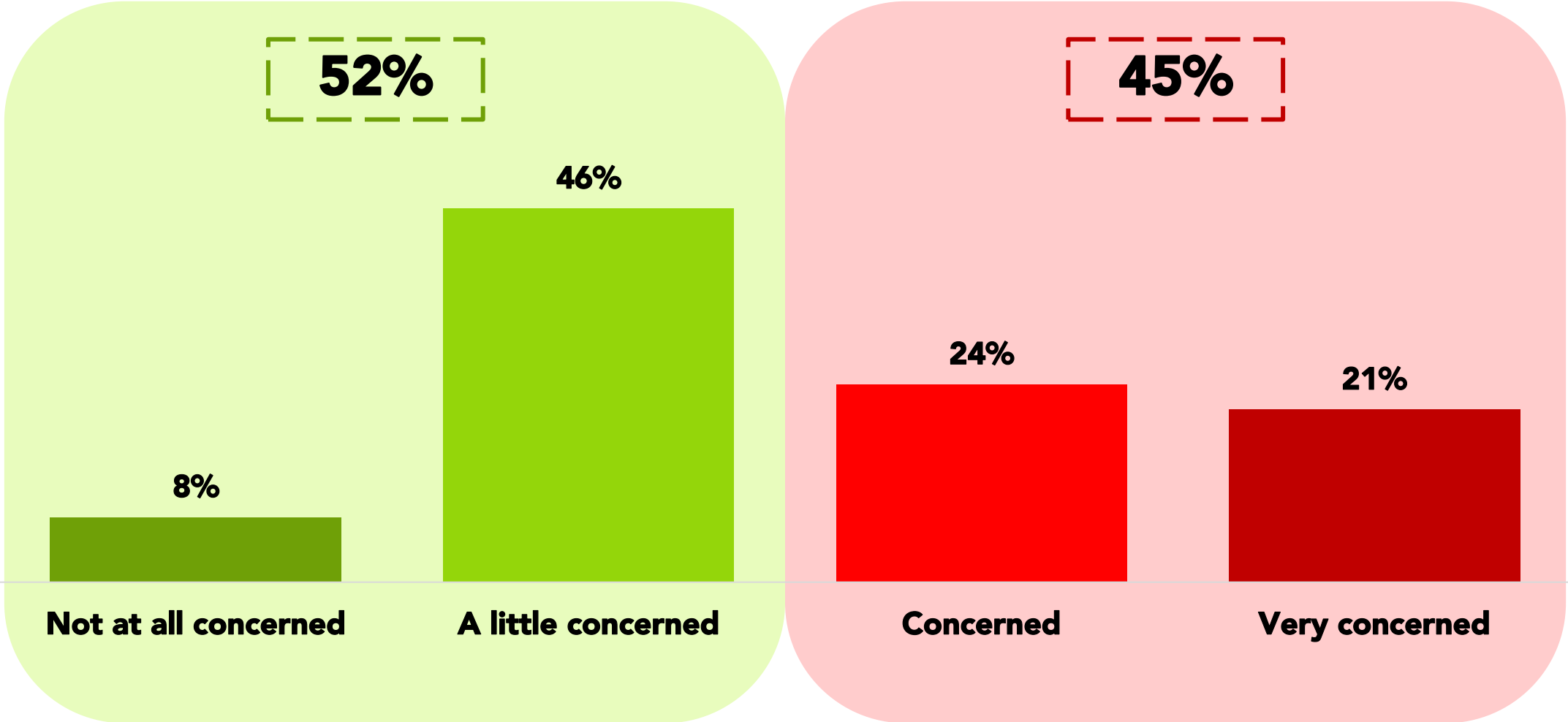
Do you agree or disagree that government should designate them as essential healthcare workers?

PHARMACISTS AS ESSENTIAL HEALTHCARE WORKERS



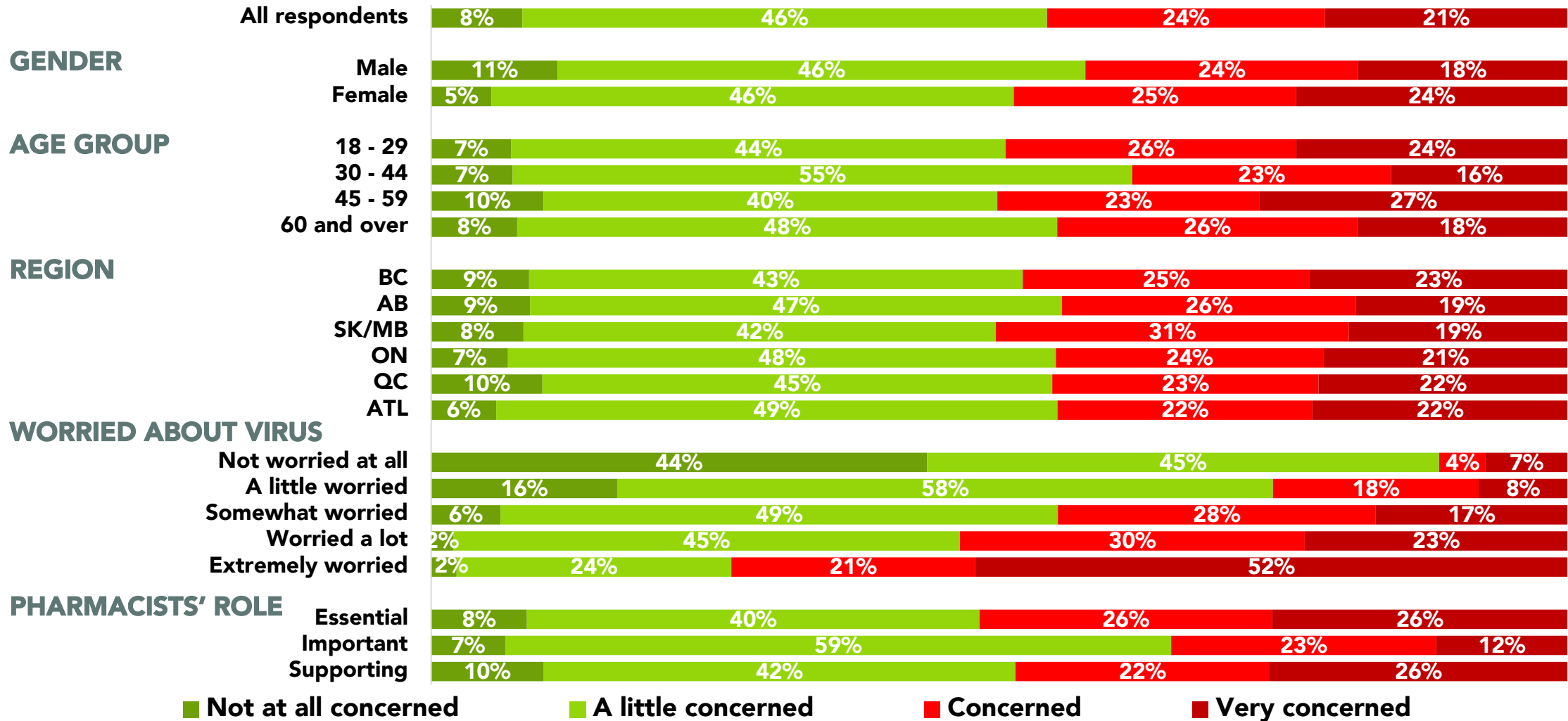
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CONCERN FOR AVAILABILITY OF SUPPLIES & MEDICATION DURING COVID-19



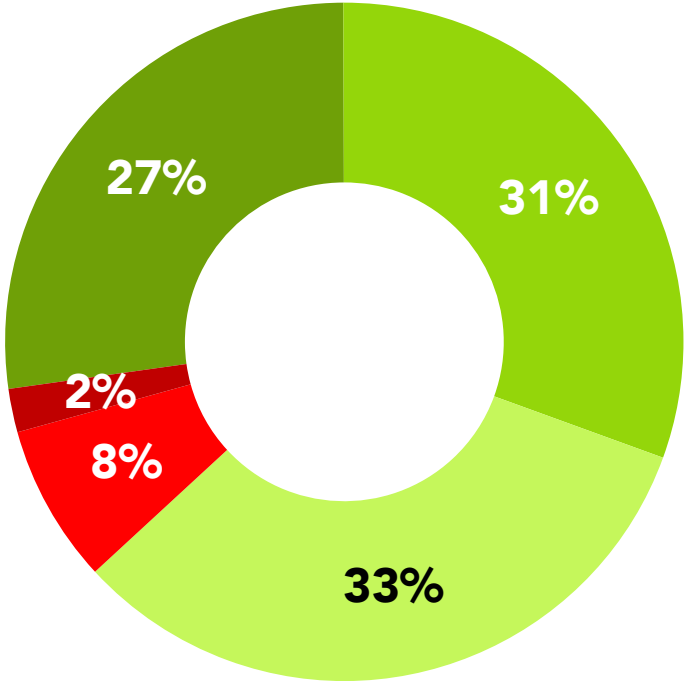
To what extent, if at all, are you concerned about the availability of medications and medical supplies as a result of COVID?

CONCERN FOR AVAILABILITY OF SUPPLIES & MEDICATION DURING COVID-19



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TEMPORARY LIMIT OF 30-DAY SUPPLY OF MEDICATIONS

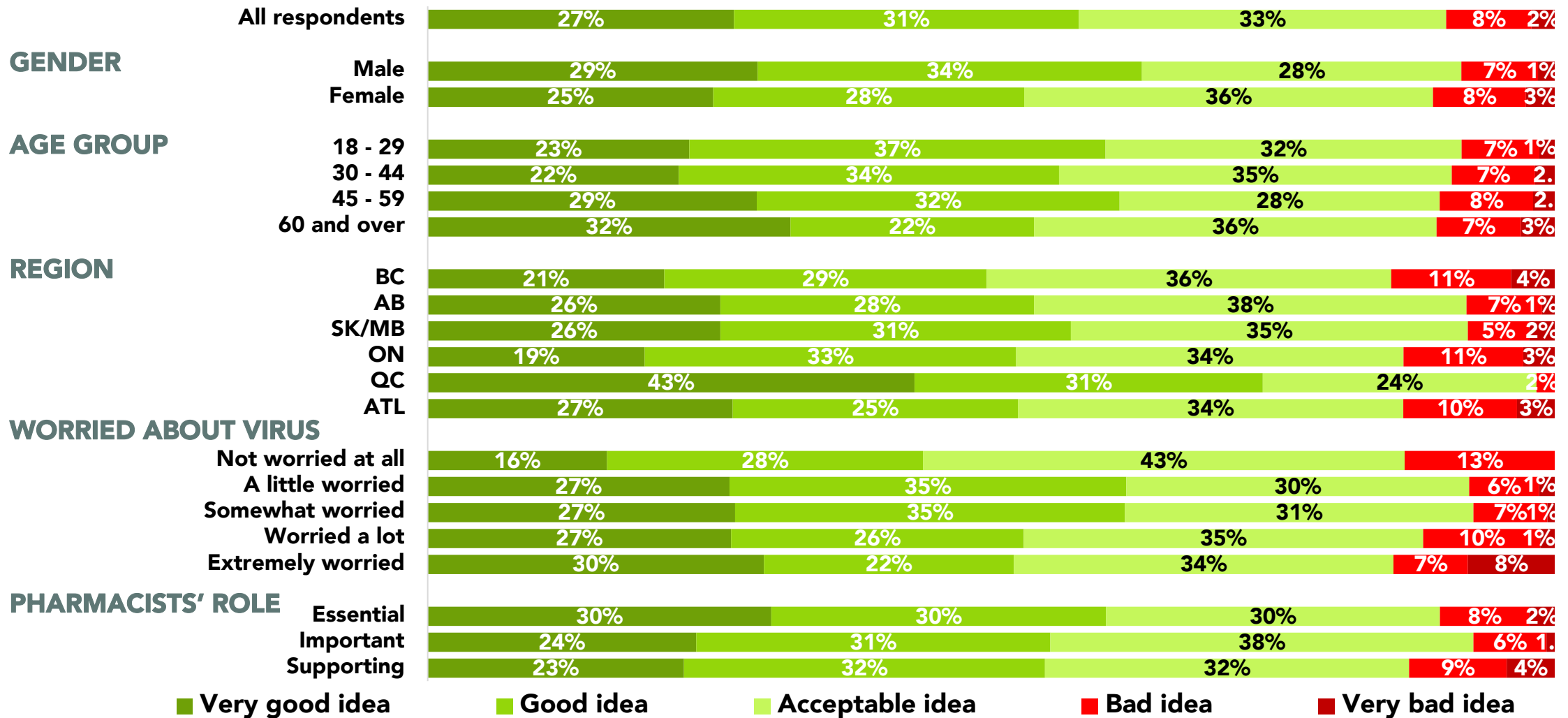


58% OF CANADIANS
THINK THAT IT IS A **GOOD**
IDEA FOR PHARMACISTS TO
TEMPORARILY LIMIT THE
AMOUNT OF MEDICINES TO A
30-DAY SUPPLY

■ Very good idea ■ Good idea ■ Acceptable idea ■ Bad idea ■ Very bad idea

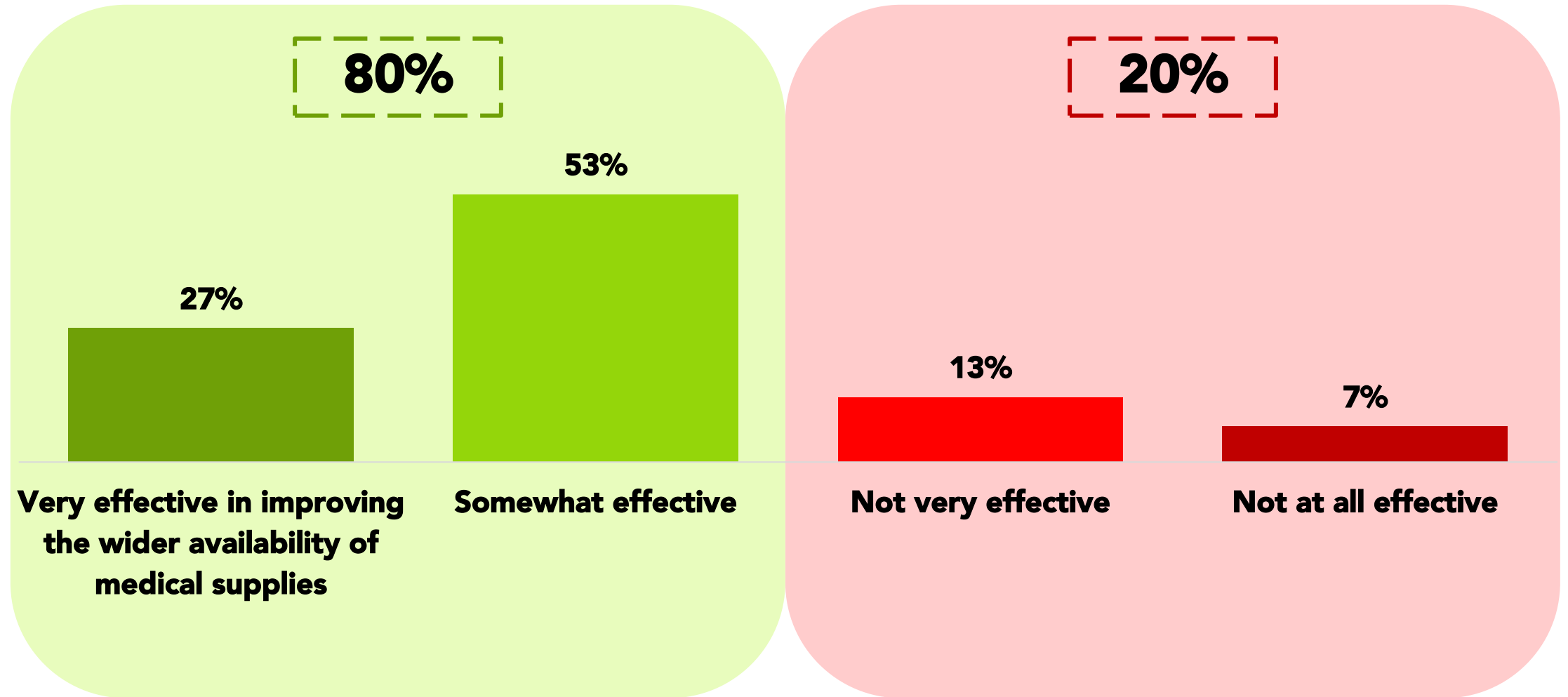
As you may know, the Canadian Pharmacists Association recently recommended that pharmacists temporarily limit the amount of medicines you can get to a 30-day supply to ensure everyone has access to the medicines they need. Do you think this recommendation is a good idea or a bad idea?

TEMPORARY LIMIT OF 30-DAY SUPPLY OF MEDICATIONS



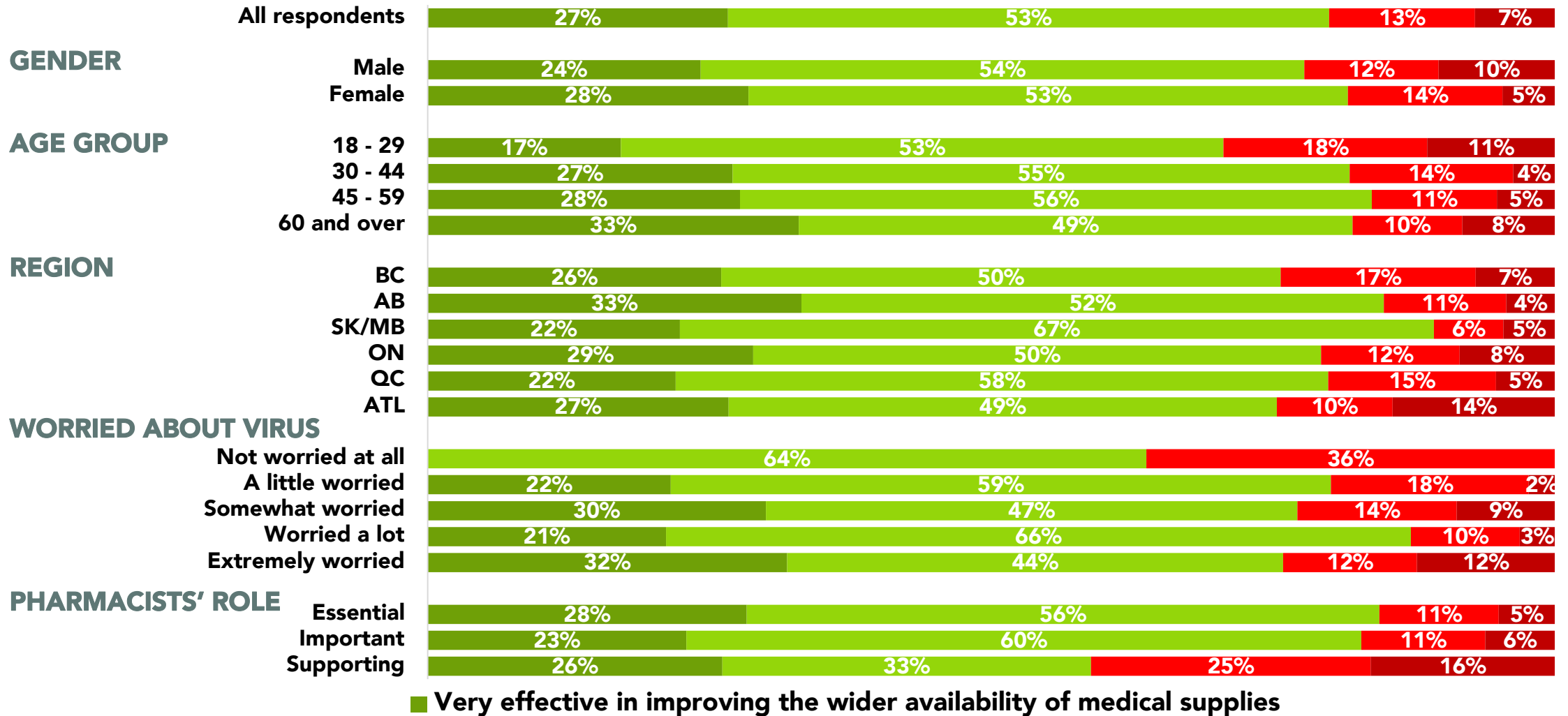
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EFFECTIVENESS OF LIMITING MEDICATIONS TO 30-DAY SUPPLY



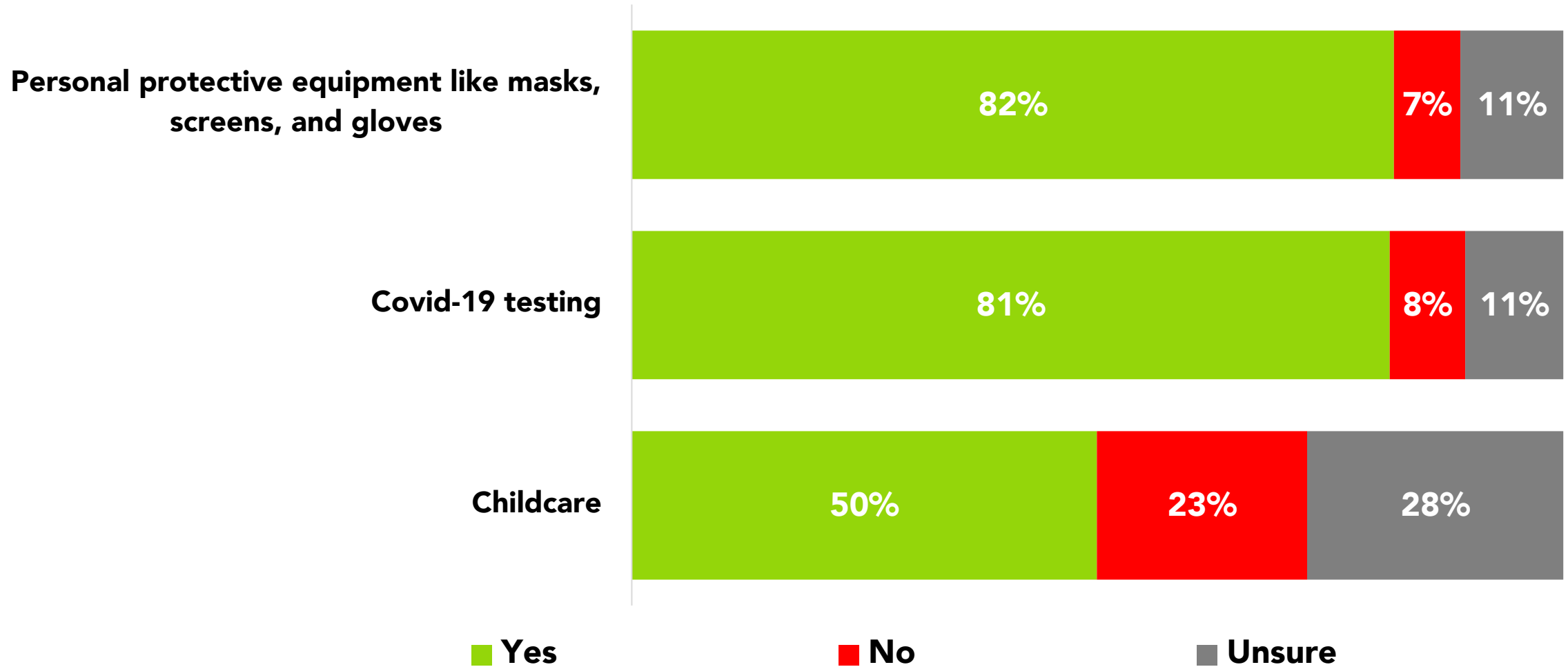
And do you believe temporarily limiting medications to a 30-day supply would be...

EFFECTIVENESS OF LIMITING MEDICATIONS TO 30-DAY SUPPLY



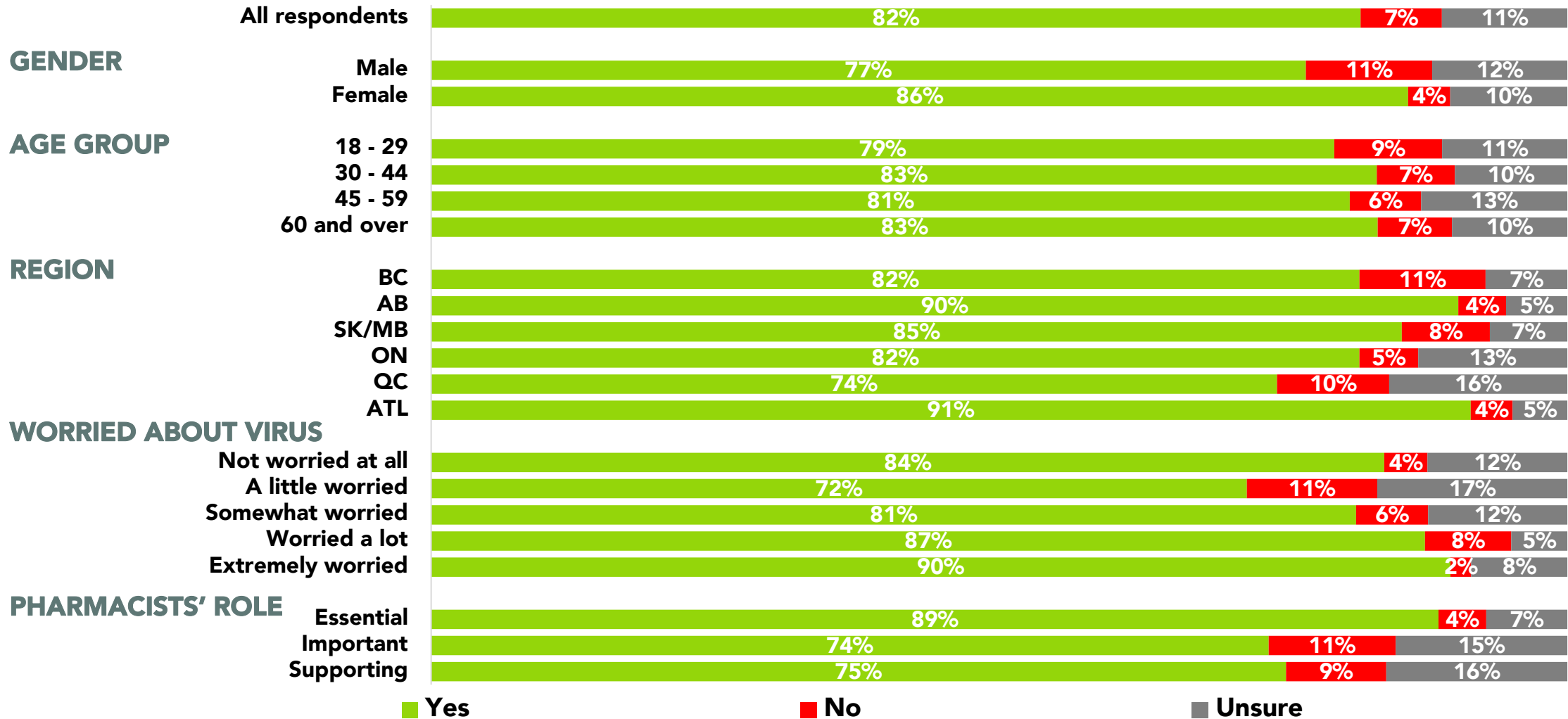
And do you believe temporarily limiting medications to a 30-day supply would be...

PHARMACISTS SHOULD BE PROVIDED WITH...



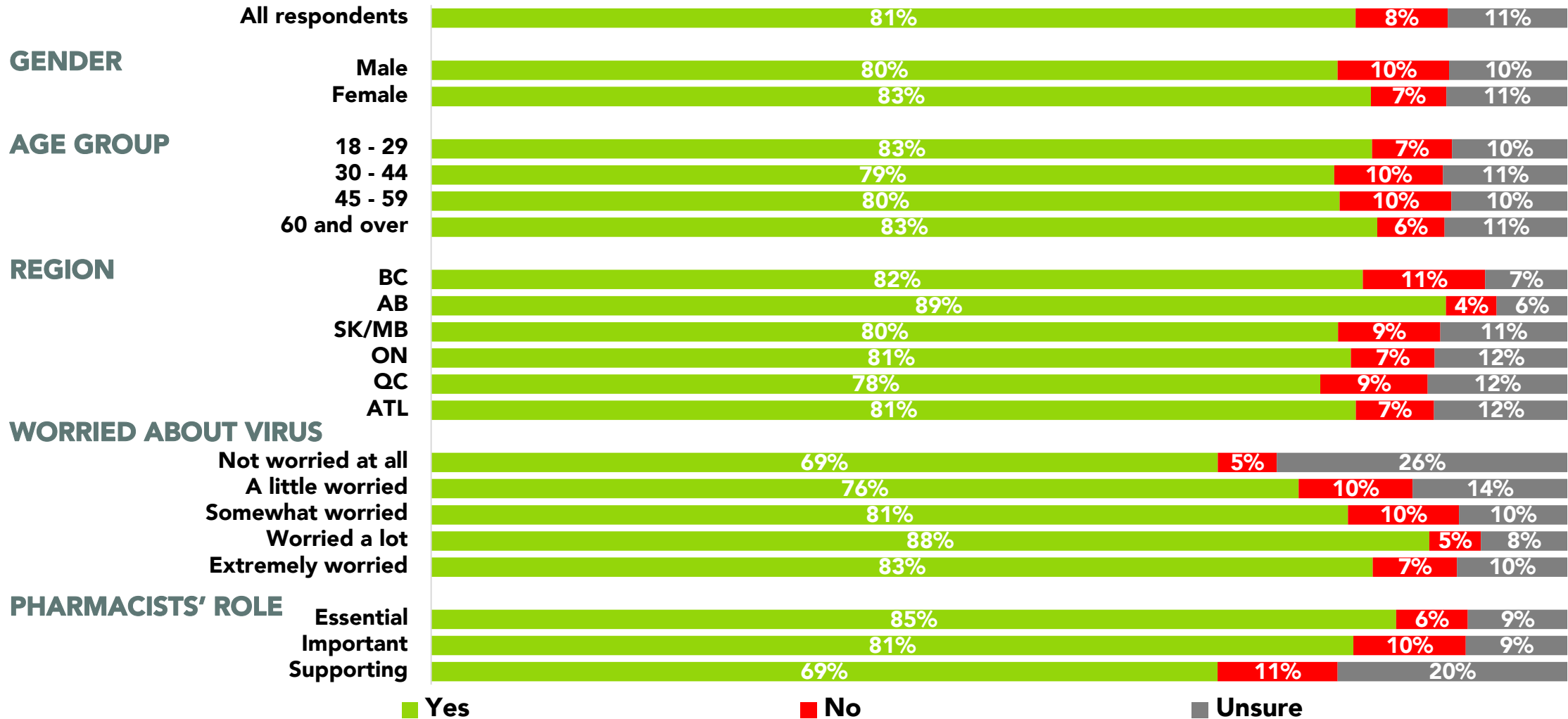
In the context of the COVID-19 pandemic, do you think pharmacists should be provided by the government with:

PHARMACISTS SHOULD BE PROVIDED WITH... PERSONAL PROTECTIVE EQUIPMENT LIKE MASKS, SCREENS, AND GLOVES



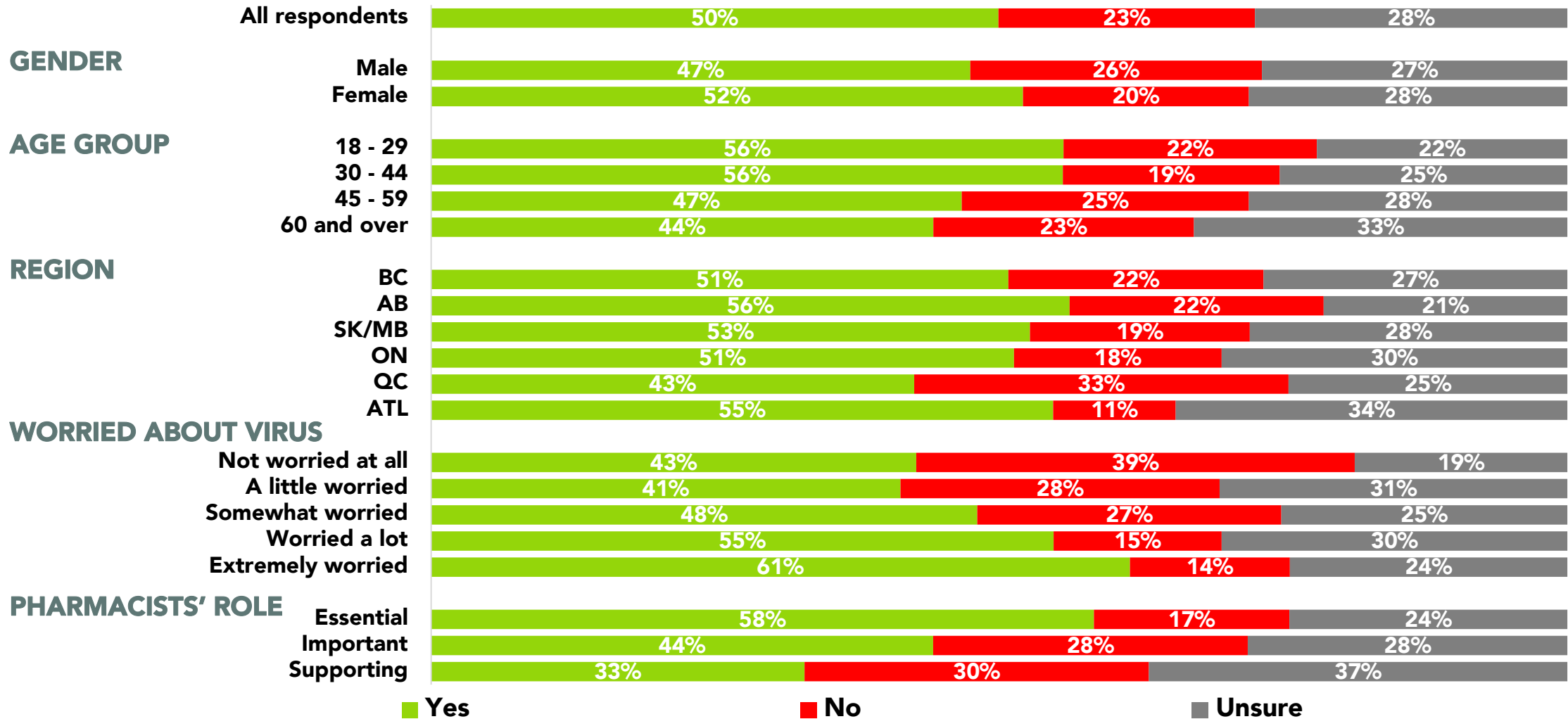
In the context of the COVID-19 pandemic, do you think pharmacists should be provided by the government with:

PHARMACISTS SHOULD BE PROVIDED WITH... COVID-19 TESTING



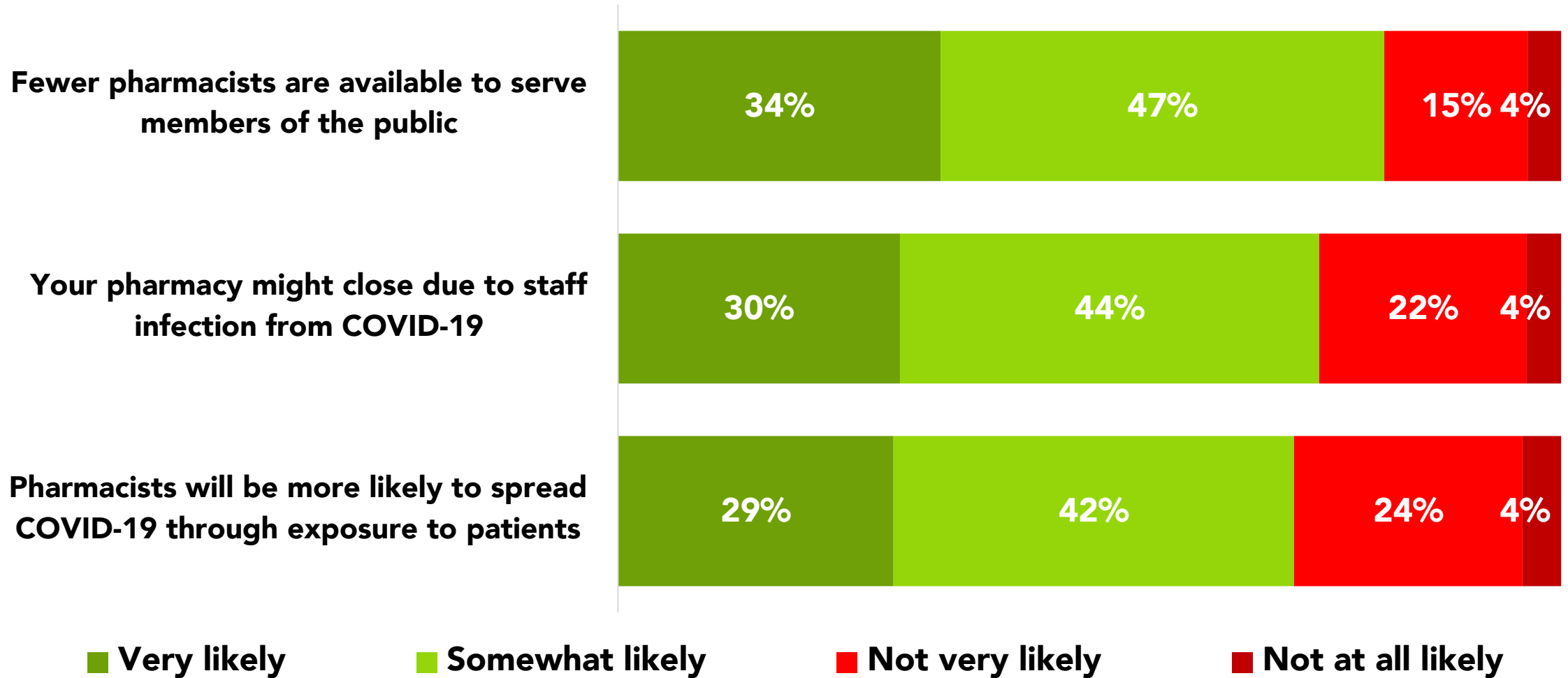
In the context of the COVID-19 pandemic, do you think pharmacists should be provided by the government with:

PHARMACISTS SHOULD BE PROVIDED WITH... CHILDCARE



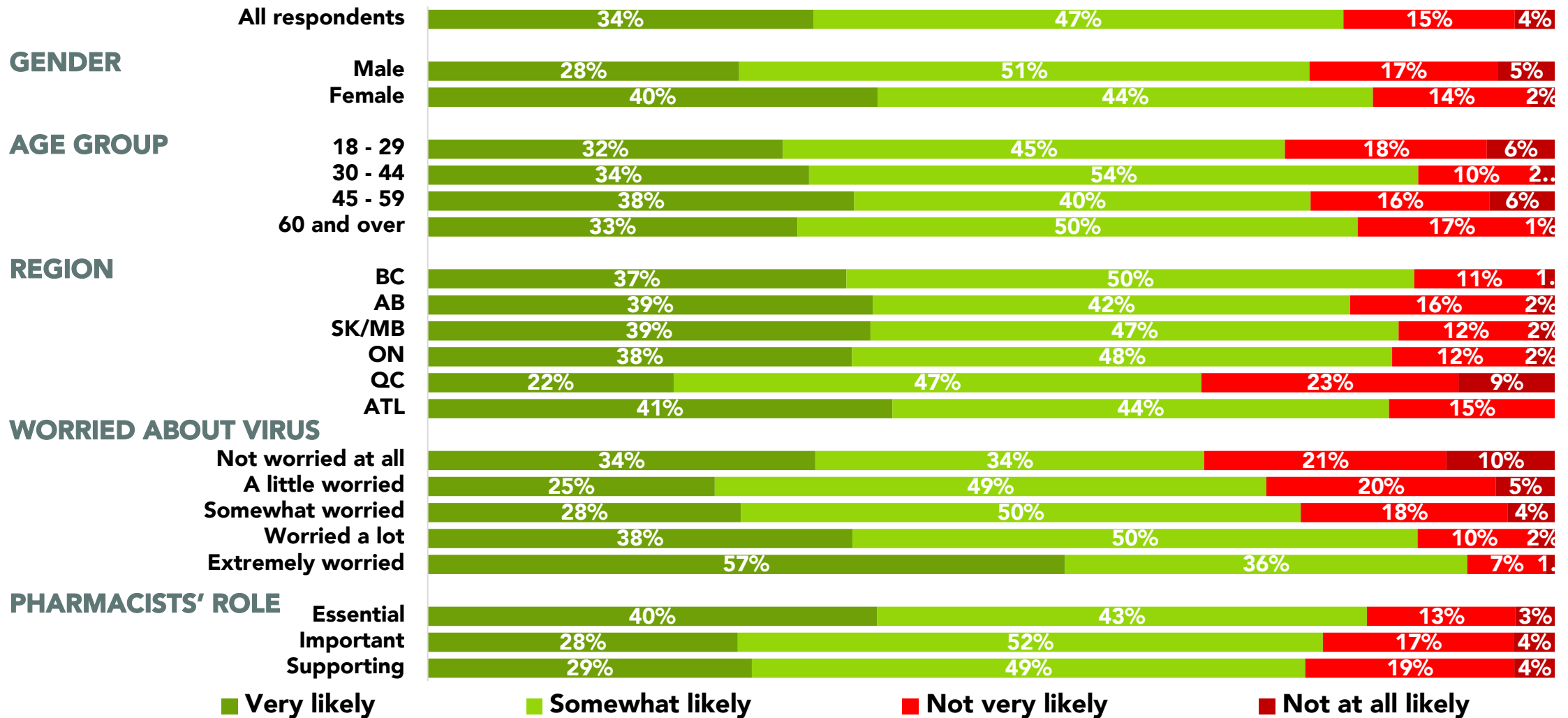
In the context of the COVID-19 pandemic, do you think pharmacists should be provided by the government with:

IF PHARMACISTS WORK WITHOUT PROTECTIVE EQUIPMENT...



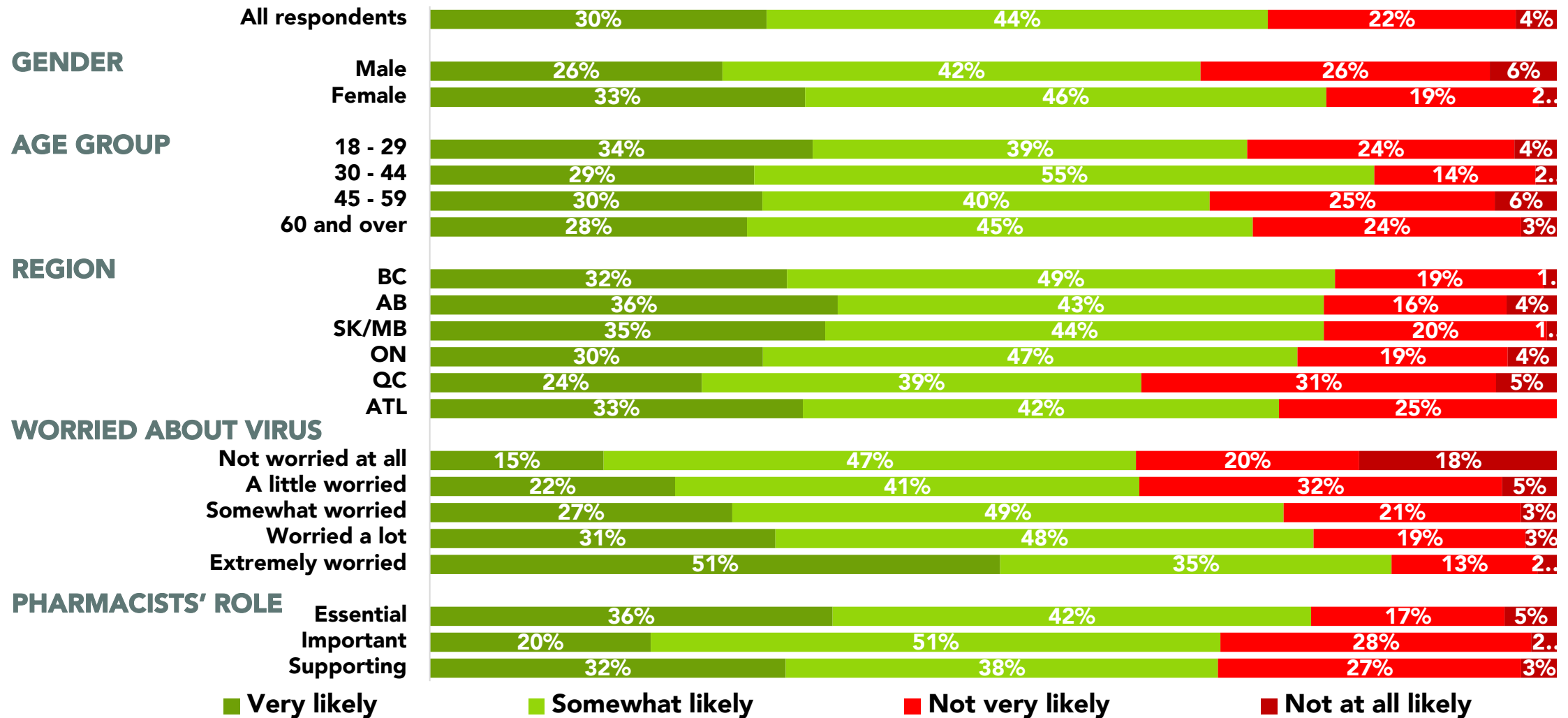
If pharmacists had to work without personal protective equipment, how likely do you think it is that...

IF PHARMACISTS WORK WITHOUT PROTECTIVE EQUIPMENT... FEWER PHARMACISTS ARE AVAILABLE TO SERVE MEMBERS OF THE PUBLIC



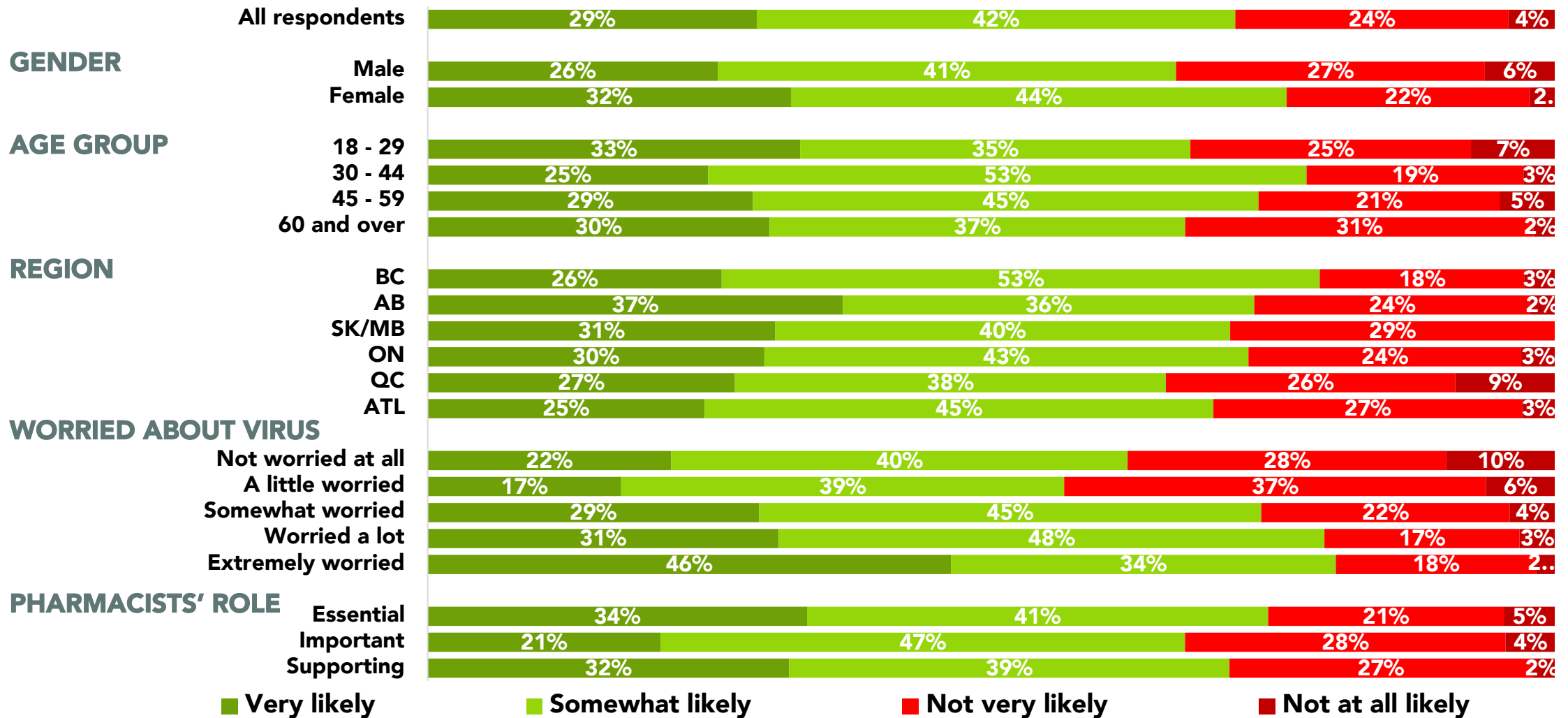
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IF PHARMACISTS WORK WITHOUT PROTECTIVE EQUIPMENT... YOUR PHARMACY MIGHT CLOSE DUE TO STAFF INFECTION FROM COVID-19



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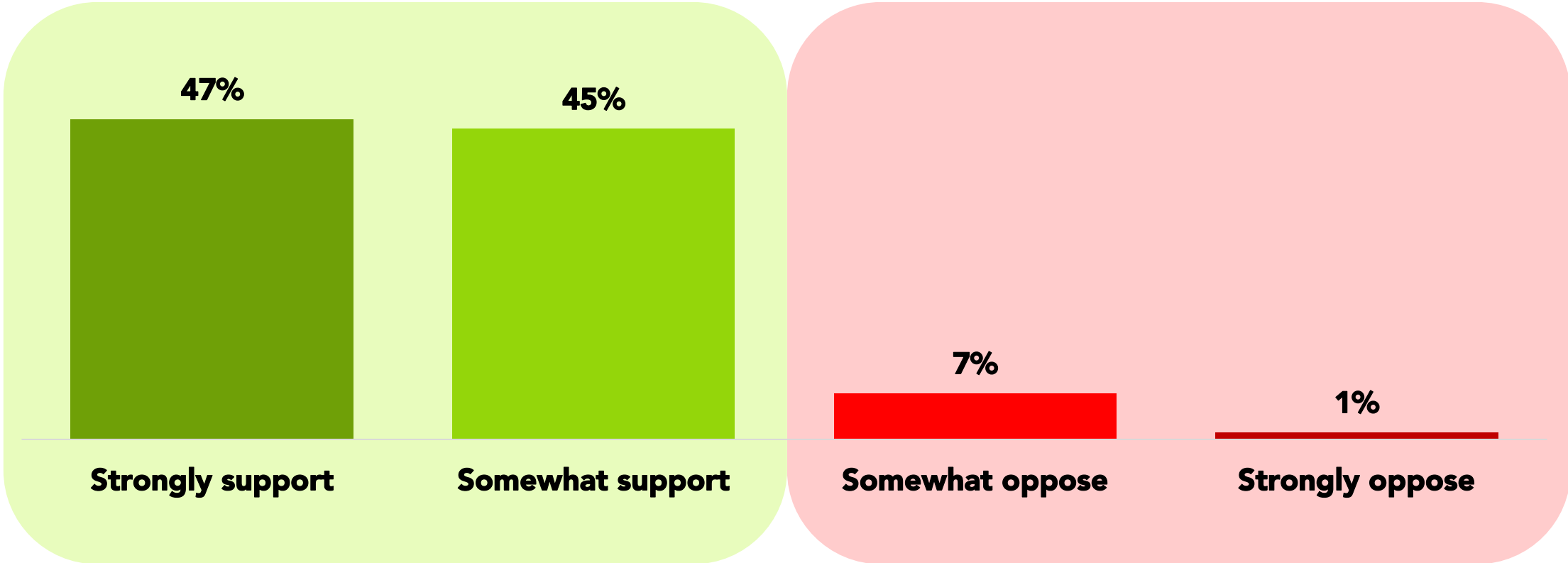
IF PHARMACISTS WORK WITHOUT PROTECTIVE EQUIPMENT... PHARMACISTS WILL BE MORE LIKELY TO SPREAD COVID-19 THROUGH EXPOSURE TO PATIENTS



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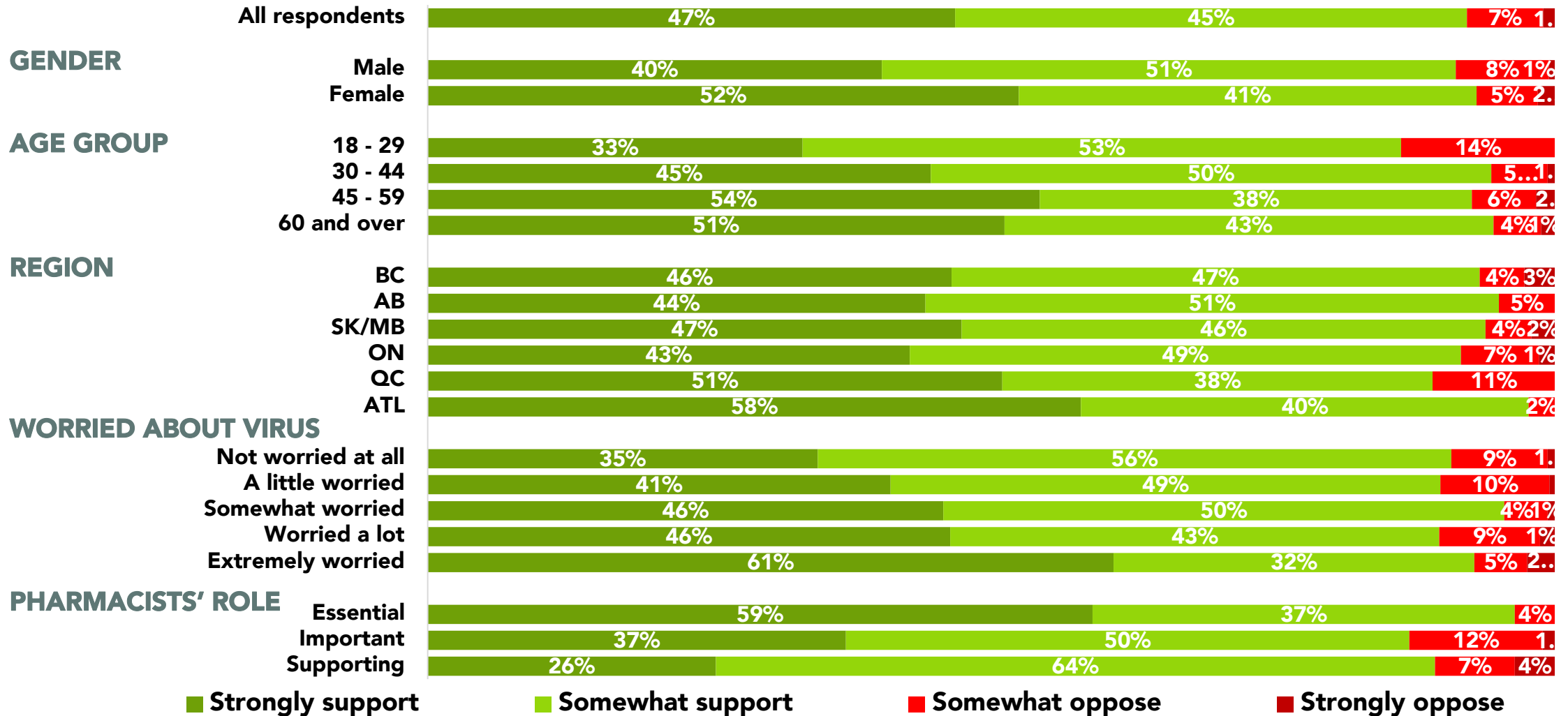
ALLOWING PHARMACISTS TO EXPAND DUTIES

92% SUPPORT EXPANDING PHARMACISTS' DUTIES TO ALLOW THEM TO DO MORE TO HELP ALLEVIATE THE BURDEN FELT BY OTHER HEALTHCARE PROFESSIONALS



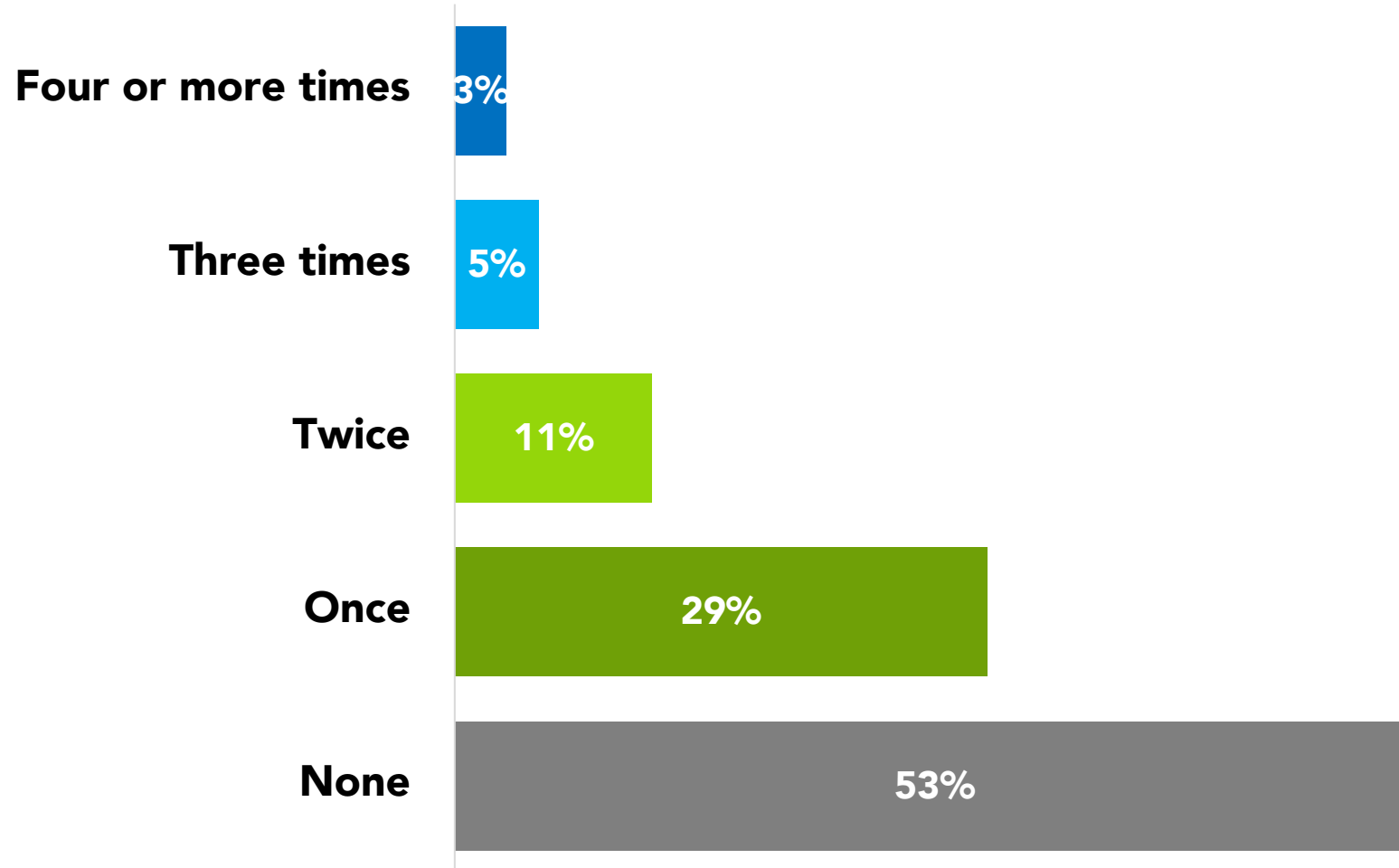
Would you support or oppose allowing pharmacists to do more than they are currently allowed to do if it helped to alleviate some of the burden faced by other healthcare professionals during the COVID-19 pandemic? This could include emergency prescribing and prescribing an alternative medication in the case of a shortage.

ALLOWING PHARMACISTS TO EXPAND DUTIES



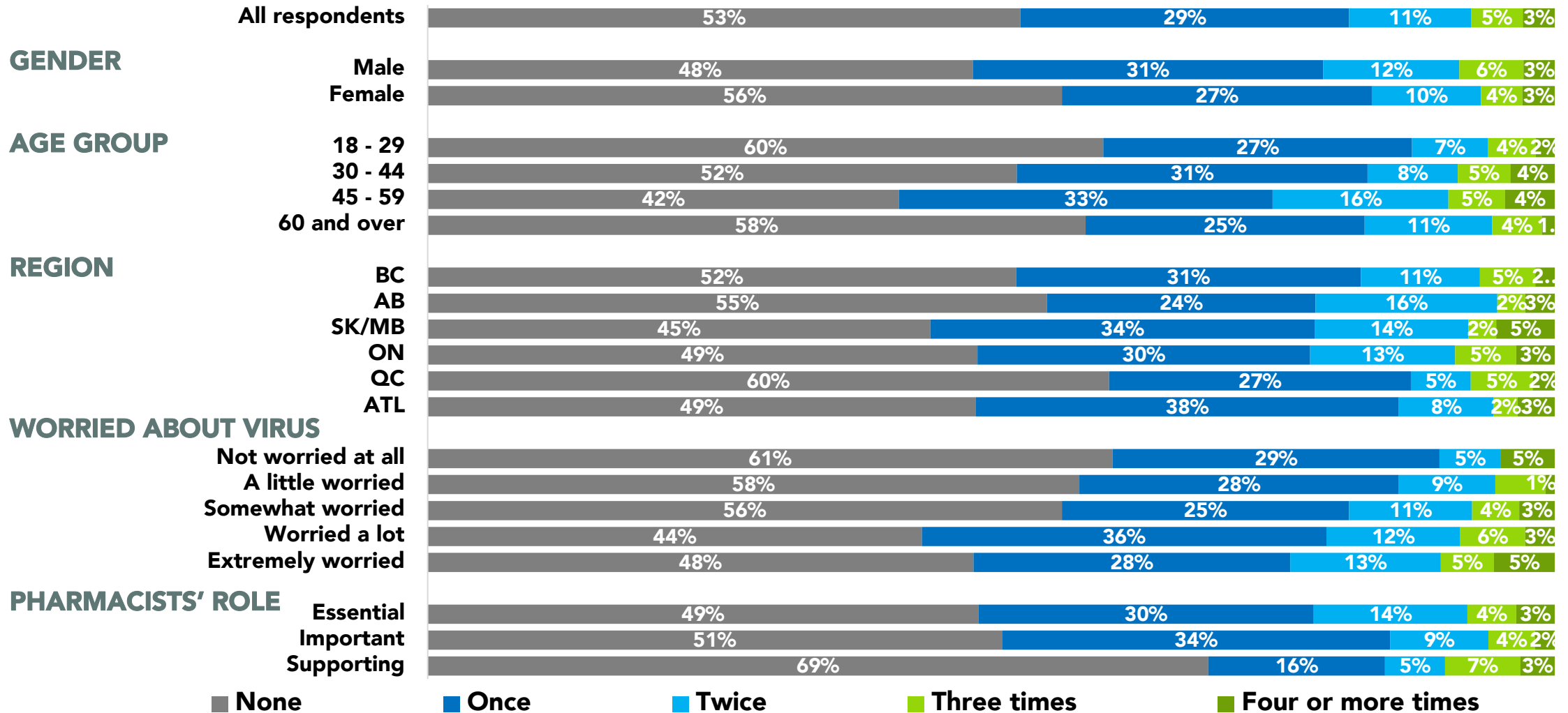
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OF TIMES VISITED PHARMACY SINCE MARCH



Since the beginning of March, how many times have you visited a pharmacy and spoke with a pharmacist?

OF TIMES VISITED PHARMACY SINCE MARCH



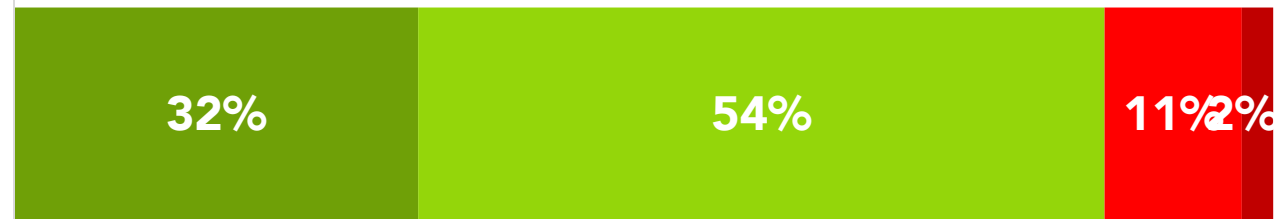
Since the beginning of March, how many times have you visited a pharmacy and spoke with a pharmacist?

DO YOU AGREE OR DISAGREE THAT...

Pharmacists have stepped up to help during this crisis



Pharmacists will play a crucial role in tackling the COVID-19 pandemic



Pharmacists are at the frontline of responding to the COVID-19 crisis



■ Strongly agree

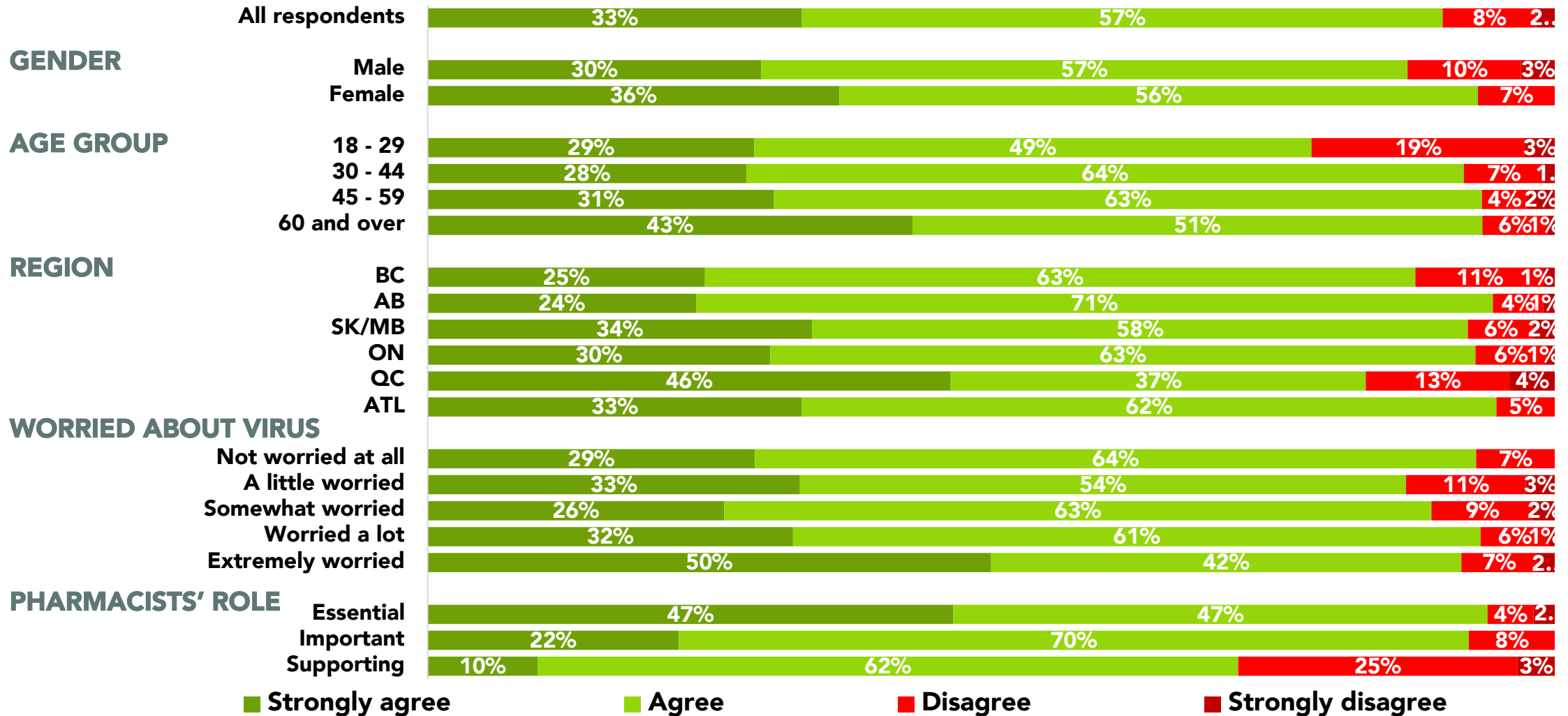
■ Agree

■ Disagree

■ Strongly disagree

Do you agree or disagree with the following statements?

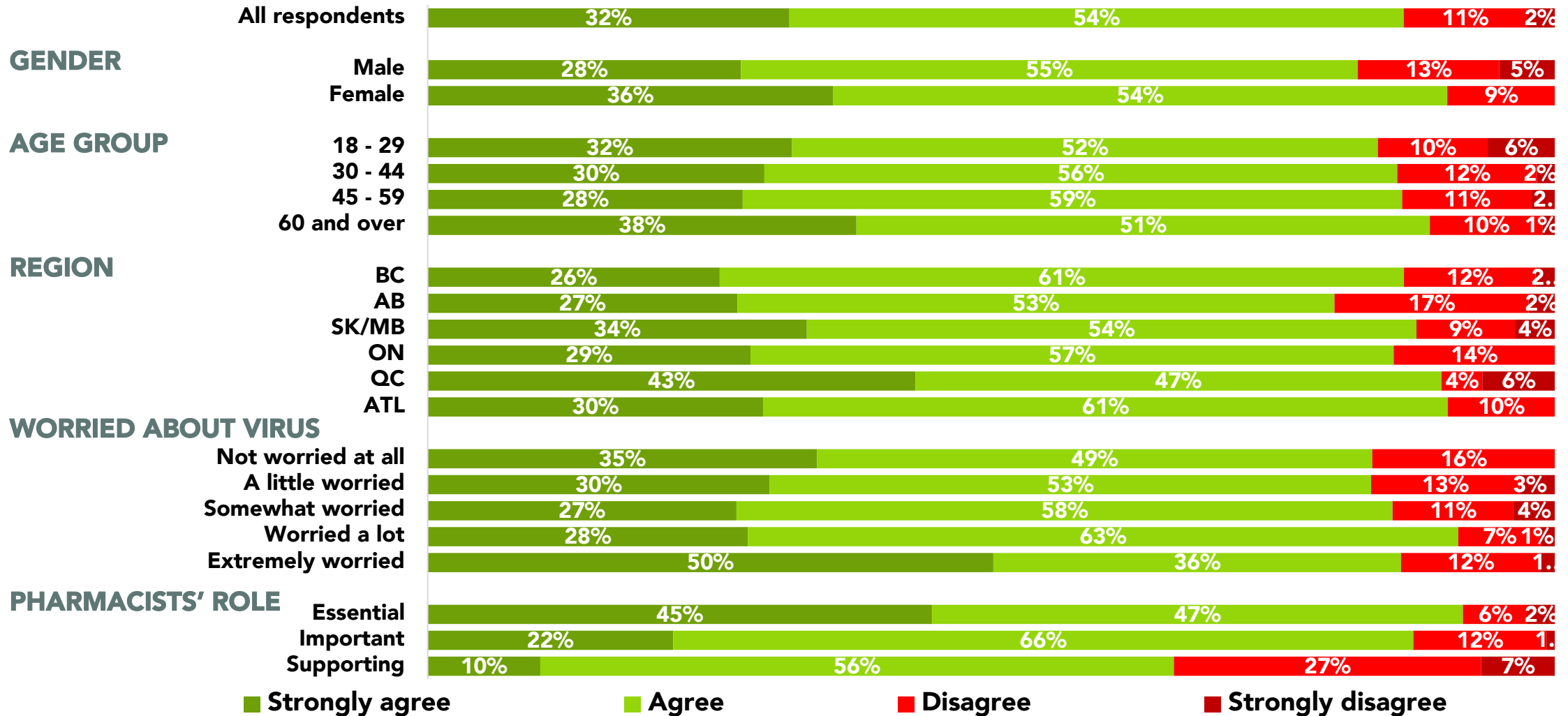
DO YOU AGREE OR DISAGREE THAT... PHARMACISTS HAVE STEPPED UP TO HELP DURING THIS CRISIS



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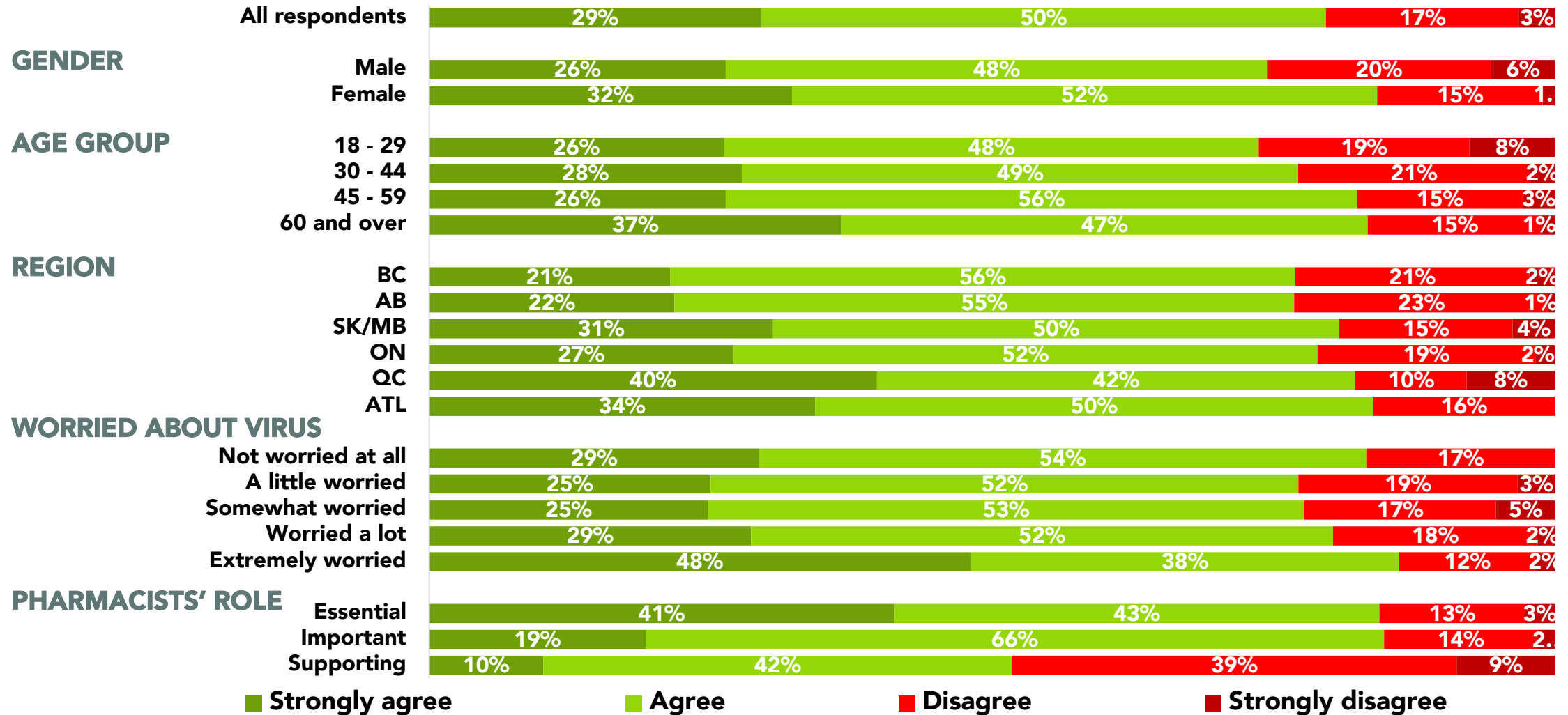
PHARMACISTS WILL PLAY A CRUCIAL ROLE IN TACKLING THE COVID-19 PANDEMIC



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DO YOU AGREE OR DISAGREE THAT...

PHARMACISTS ARE AT THE FRONTLINE OF RESPONDING TO THE COVID-19 CRISIS



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